

JAMES M. PARKER  
43 EDMONT LANE  
WILLINGBORO, NJ 08046  
1(609)871-7955

5590 '00 MAR 22 AID :30

Mz. Jane Henney, MD  
Commissioner Food & Drug Admin  
5600 Fishers Lane  
Rockville Md. 20857  
Re: Audiologist Test.

MARCH 2, 2000

Dear Mz. Jane Henney, MD,

It has been brought to my attention that the powers to be are considering the repeal of my rights to buy my Hearing Aids by mail with out an examination. Well, I don't think that they give a person credit for having the ability to know when a device does a good job for them. I may be a partial cripple and 75 years old but I still have my faculties. I can still make decisions on my own. A few years back a couple of audiologist tested me and suggested that I get 2 hearing aids at \$1300 each. I got them because I didn't know better. It wasn't but 2 years later that I needed new ones. They sure didn't last very long. This time though I was disabled and couldn't afford the outrageous price they proposed. Our Social Security Check is for \$877 per month. It makes for a poor existence. Forcing us to pay for an unneeded medical exam has a crippling effect on our pocketbook. I am fearful that this will also lead to where I can't buy Hearing Aids at all by mail.. Why does my government think that they have to play Big Brother all the time or are they giving into Big Business. I'll tell you the truth if it wasn't for the EXCELL Corp. I would be in bad shape. They Guaranteed that I would be satisfied. The first sets of Aids that I got from them were a little overpowering so I sent them back. Soon I got another set that were swell, but that didn't last long for my cats found one of them and destroyed it. I called EXCELL to see if they could give me a price break on getting a replacement. They had a little laugh at my problem after assuring me that they would replace it for me AT NO COST. It is now about 4 years later and I still can hear very well with them (not 2 years as before). I will probably need a new set in the future and I certainly will go back to them for I know that I can trust them and the price will be reasonable.. Please if you have the power that I think you have " DO NOT LET THEM TAKE MY RIGHTS AWAY FROM ME."

THANKYOU

*James M Parker*

93N-0372

C 3619



Excel Hearing Solutions  
105 N. First Street  
PO Box 586  
De Kalb IL 60115

MAR 06 2000

60115/0386

